Protect your advanced technology hearing instrument with a Midwest insurance plan. We offer two types of coverage for hearing instruments.

**LOSS & DAMAGE PLAN**
This policy provides coverage against loss and accidentally damaged devices. This plan does not include coverage for normal wear and tear repairs.

**LOSS, DAMAGE & REPAIR PLAN**
This policy provides coverage in case of loss or accidental damage and a 12-month repair warranty on normal wear and tear of the devices is included.

**HEARING INSTRUMENT PRICING**

<table>
<thead>
<tr>
<th>Technology Level</th>
<th>In The Ear (CUSTOM)</th>
<th>Behind The Ear (RIC/BTE)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Premier</td>
<td>$280</td>
<td>$263</td>
</tr>
<tr>
<td>Advanced</td>
<td>$201</td>
<td>$211</td>
</tr>
<tr>
<td>Mid-Level</td>
<td>$166</td>
<td>$159</td>
</tr>
<tr>
<td>Entry</td>
<td>$136</td>
<td>$124</td>
</tr>
</tbody>
</table>

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<tbody>
<tr>
<td>Premier</td>
<td>$390</td>
<td>$355</td>
</tr>
<tr>
<td>Advanced</td>
<td>$308</td>
<td>$303</td>
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<tr>
<td>Mid-Level</td>
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<td>$251</td>
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<tr>
<td>Entry</td>
<td>$246</td>
<td>$216</td>
</tr>
</tbody>
</table>

*Florida* premiums may differ from tables above, contact Midwest at 1-800-821-5471 for pricing or visit us online at: www.midwesthearingagency.com. Premium is per device.

**ADDITIONAL PRICING**
Remotes can be found online, or by contacting Midwest at 1-800-821-5471.

**SUBMITTING A MIDWEST CLAIM**
Hearing instruments are sophisticated electronic devices that require specialized professional services only your practitioner can provide. Midwest and your practitioner work together to provide you the best possible solution should a replacement or repaired device be required.

This policy covers the replacement or repair of your hearing instrument under a covered claim. It will also pay $50.00 to your practitioner for an authorized invoiced claim. This policy does not cover any additional charges for professional services performed by your practitioner. Contact your practitioner with questions on their fees.

To submit a claim, your practitioner must send a completed and signed claim form to Midwest: by e-mail (info@mwhi.com), mail (Midwest Hearing Agency, 3219 Fernbrook Lane N, Plymouth, MN 55447), or by FAX (952-835-9481). Practitioners may obtain claim forms online at www.midwesthearingagency.com, or by contacting Midwest at 1-800-821-5471.

**DEFINITIONS, TERMS AND LIMITATIONS**
This brochure provides a summary of items regarding coverage. Please refer to your policy for a complete listing of definitions, terms and limitations.

- Accidental damage means unintentional physical damage sustained by your instruments.
- Gradual deterioration, normal wear and tear, and electronic failure are ONLY covered under the **Loss, Damage & Repair Plan**.
- If we repair your instruments, your coverage will continue uninterrupted.
- Single Replacement – If we replace your instruments, we will notify you regarding new coverage for your replaced instruments.

*3219 Fernbrook Lane N • Plymouth, MN 55447*
*Toll Free: 1-800-821-5471*
HOW TO ENROLL

1. Complete and sign the Policy Holder Information and Wearer Or Guardian’s Signature sections.

2. Confirm hearing instrument style, then choose a coverage option that’s right for you: Loss & Damage Plan or the Loss, Damage & Repair Plan.

3. Bring your hearing instruments to your practitioner for an inspection. Your practitioner will then complete the Hearing Instrument Information section.

4. Send the completed application and your payment to Midwest within thirty days of your practitioner’s inspection or apply online at www.midwesthearingagency.com.

5. Once processing is complete, confirmation of coverage will be sent to you within 10-15 business days.

COVERAGE EFFECTIVE DATE

Annual coverage will be effective from the date of postmark, providing all required information is received. If your application is incomplete, coverage will be effective when all necessary information is received.

RENEWAL COVERAGE

Your benefits may be renewed annually. We notify you before your benefits expire.